



## The National Institute for Home Care Accreditation

## **Our mission**

Promote quality, professionalism, and ethics to ensure the public trust, by setting standards and qualifications that provides guidance for the delivery of safe essential home care services. This is accomplished by producing qualified, principled home care provider organizations through the accreditation process and independent oversight.

The National Institute for Accreditation operates exclusively for the purpose of:

- Establishing basic national standards for sound home care practices and service delivery for the protection for those people who are served by the home care firm
- Disseminating these Standards of Accreditation
- Developing and implementing a fair, objective and independent accreditation process resulting in a providers accredited status
- Providing education, information and assistance with the Standards of Accreditation requirements in support of the accreditation process

The National Institute for Home Care Accreditation Standards of Accreditation complies with New Jersey licensure and program regulations and NIHCA is recognized as an authorized accrediting body in New Jersey by:

- NJ Attorney General, Division of Consumer Affairs
- NJ Department of Human Services, Division of Medical Assistance and Health Services
- Managed care organizations for acceptance into their provider network

The NIHCA team members are very experienced home care professionals with extensive backgrounds in all aspects of home care leadership, operations, compliance,

and accreditation competency, as well as recognized professionals with expertise in related fields and home care knowledge. As peers they understand the demands of delivering home care. Many of the team have served on national and state level home care association Board of Directors and have presented at national and state conferences on various home care subjects.

## **Benefits of Accreditation**

Accreditation is a public way to set a home care organization apart from all others and establishes a mark of excellence for consumers to look for when choosing a home care provider.

- Consumer can recognize high quality, reliable, safe, accountable, and professional care providers
- Helps establish basic organizational benchmarks and responsible service delivery practices, which ultimately contribute to strengthening the provider's credibility
- Gives you the ability to maintain a high level of trust, quality of care, and compliance with the Standards of Accreditation which is essential to great customer service and client loyalty
- NIHCA accreditation provides you access to highly experienced home care professionals and expertise to help you run your business effectively and efficiently while remaining compliant

Visit the NIHCA website at **NIHCAccreditation.com**